New Payout Request Guidelines Add Ease & Convenience to Your Account Management in Retirement

New Process:

Starting July 1, 2017, distribution requests from your State of Arizona 457(b) and/or 401(a) supplemental retirement plans, subsequent to an initial payout request that are *less than $10,000* or a *change to an existing systematic withdrawal plan*, will not require an additional form completed.

Simply call our home office customer service center and a representative can facilitate your request over the phone.

Note: Initial payout requests and changes to direct deposit accounts will still require the appropriate form be completed and manually signed, and copy of voided check included, if applicable.

Call the Customer Service Center at 1-800-796-9753.

Representatives are available Monday – Friday 8 a.m.- 11 p.m. ET

and Saturdays 9 a.m. – 6 p.m. ET.